

**The Original Hut Company**  
**Quarry Farm**  
**Bodiam**  
**East Sussex**  
**TN32 5RA**  
[www.original-huts.co.uk](http://www.original-huts.co.uk)

## **CANCELLATION CHARGES & FLEXIBLE BOOKING**

### **CONFIRMATION OF BOOKING**

Once the owner has issued a Confirmation of Booking the Hirer is responsible for the total published price of the property and extras as shown on the confirmation. If you notice an error on your booking confirmation, please let us know within 7 days, unless your holiday is due to start within 14 days in which case you should inform us within 24 hours.

Amendments to bookings can only be made if you have purchased Flexible Booking at the time of booking and according to the Flexible Booking terms, or at the discretion of the owners.

### **BOOKING CANCELLATION AND CHARGES**

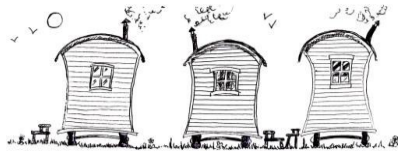
The owners of The Original Hut Company do not have a Cancellation/Curtailment Protection Scheme therefore the Hirer is advised to make their own alternative arrangements to ensure cover. If you are forced to cancel your holiday you must inform the owners immediately. If you have purchased Flexible Booking for your accommodation please refer to the next point for details.

Once your booking has been confirmed, to cancel the booking the person who made it must contact us. The cancellation charges increase as the arrival date approaches, and you must pay the sums up to the maximum shown below. The cancellation charges detailed below are calculated on the basis of the total cost payable by the person(s) cancelling, excluding amendment charges, which are non-refundable. The cancellation charges have been calculated as a genuine pre-estimate of the losses incurred in the event you cancelled your booking within the stipulated time period.

If you have to cancel for a reason covered by your insurance policy, you may be able to recover the cancellation charges. Claims must be made directly to the insurance company concerned. No refunds will be given for party members not travelling or for unused services.

The following **cancellation charges** apply:

<b>Number of days before arrival date that we receive your notice to cancel (or on which you are deemed to have cancelled)</b>	<b>Cancellation charge (in addition to any administration fees you owe or have already paid, which are non-refundable). You will pay:</b>
More than 70 days	deposit
69 - 43 days prior to departure	50% of total accommodation cost
42 - 22 days prior to departure	70% of total accommodation cost
21 - 0 days prior to departure	100% of total accommodation cost



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### FLEXIBLE BOOKING & BOOKING DATE CHANGES

A change of date to a booking can only be made if you have purchased Flexible Booking at the time of booking, or at the discretion of the owners.

Flexible Booking can be added at the time of booking and cannot be added after. The fee is charged per pitch / per hut and enables you to change the date of your booking up to 24 hours the day before your booking start date.

- Your request to change the date must be emailed to us at [info@original-huts.co.uk](mailto:info@original-huts.co.uk) **no later than 10am** the day before your booking. After this you will not be able to move your booking and will be subject to the usual cancellation charges (see point 5).
- Your booking date can only be amended once and must be within the same year as the original booking and is subject to availability.
- If you have more than one pitch or hut with the Flexible Booking option you can choose a new date per pitch / per hut, within the same year as the original booking and subject to availability
- If your new dates cost more, you'll need to pay the difference. Your new dates will not be confirmed until this has been paid.
- Our cancellation terms and associated charges apply to the date of your original booking.